SUPERABRASIVE

Warranty Repair Authorization Form

Authorization No

issued by Superabrasive

Warranty Claims are processed during Superabrasive's normal business hours, Monday through Friday from 8:30 am until 5:00 pm EST. Complete and submit this form to Superabrasive's Warranty Department for pre-approval via email to michael@superabrasive.us. Superabrasive will issue an authorization number within 48 hours of receipt of the form. The issuance of an authorization number constitutes an authorization to proceed with work, as approved by Superabrasive. In the event the claim is rejected, Superabrasive will contact you by email or phone with the reason for rejection.

Section 1: Contact Information

Distributor / Dealer Name

Technician Name	Phone #	Email
Customer Name	Phone #	Email

Section 2: Warranty Claim Information

Product / Item #	Serial #	Hours Used
Service Request Date	Service Completion Date	

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Superabrasive Tech Support: 706-658-1122, ext. 135 or michael@superabrasive.us
Superabrasive Inc., 9411 Jackson Trail Rd, Hoschton, GA 30548

Describe the problem

Troubleshooting steps / service performed

Part #

Description

Estimated Labor Time

Allowed Labor Time (filled out by Superabrasive)

Omission of information may delay the processing of your pre-approval request.

Submitting for Reimbursement:

Include 1. the pre-approved authorization form and 2. an invoice made out to Superabrasive via email or mail (see our contacts below). Submissions must be received prior to warranty expiration, and within 30 days of completion of work, or risk denial.

Find Your Equipment Manual

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